



# Linewize Monitor

Real-time, human moderated monitoring that alerts designated staff to students becoming vulnerable.



# About Linewize Monitor

Linewize Monitor is a human moderated digital monitoring solution. It alerts designated school staff to students becoming vulnerable based on their digital behaviours.

What a child does, says or shares online can, often unknowingly, place them in harm's way. For example inappropriate online conversations, cyberbullying, sexual grooming, harmful image sharing, oversharing personal information, racism and more.

A child's behaviour can also reveal concerns in other parts of their lives that they may be unwilling or unable to speak about. These can include suicidal thoughts, eating disorders, radicalisation, self-harm, depression, violence and others.

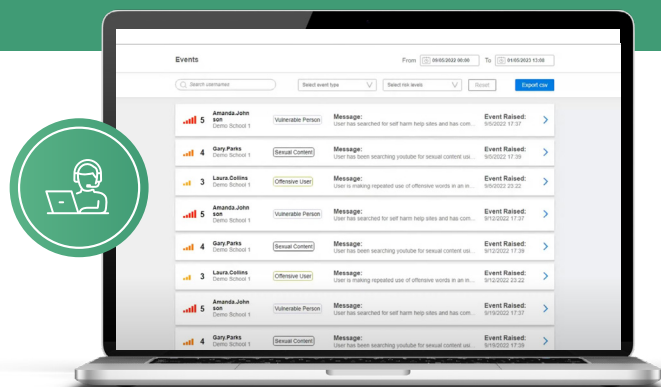
Now more than ever, schools need help to protect students in their digital lives. Linewize Monitor is a virtual assistant that enables school staff to concentrate on supporting and educating their young people safe in the knowledge that should an incident arise, they will be alerted.



## How it works

Monitor's advanced behavioural analysis technology becomes active when a child's digital behaviour suggests they maybe at risk.

An immediate analysis removes false positives. Low level risks are logged in the dashboard for the designated staff member to review next time they login. Suspected medium or high risks are sent to our dedicated moderation team for analysis.



Any further false positives are removed at this stage and the school is notified by our team, by email or by phone depending on the suspected severity of the alert.

# Linewize Monitor features & benefits

## Real-time alerts for faster interventions:



✓ **Real-time alerts**

Designated school staff are alerted in real-time and within minutes of an event occurring.

Low-level risks are logged in the Monitor portal for staff to review the next time they log in. Higherlevel risks are communicated to the school's designated staff immediately and by email. Highest level alerts, including suspected risks to health or life, are communicated by phone - 24/7.

✓ **Human moderation**

A highly trained, human moderation team provides protection 24/7, 365 days a year.

Alerts come with evidence to support next step decision-making. For example, student discussion, parental engagement, or sharing key (anonymised) learnings with the wider student community.



*Dedicated to keeping  
children safe*



## Helps make invisible risks, visible:

✓ **Detects risks across the digital space**

Risk-assesses everything a student types across Google, Office 365, offline documents, web chat, social media and more.

✓ **Works online & offline**

Captures risks even when the device is disconnected from the internet. When the device re-connects, data is transmitted to Linewize Monitor for analysis.

✓ **Detects vulnerabilities across the broadest categories**

Includes mental health concerns, bullying, violence, self-harm, suicide ideation, drugs, gangs, grooming, radicalisation and more.



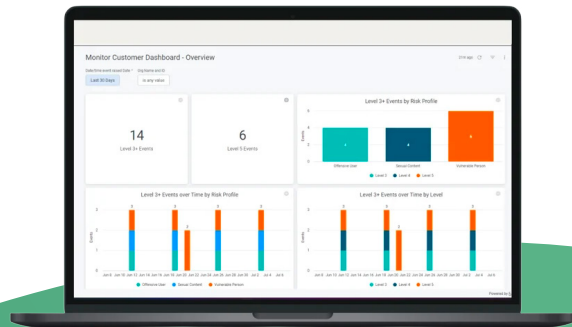
# Linewize Monitor features & benefits



## Optimizes staff time - minimises time consuming administration

- ✓ **Minimizes false positives**  
Human moderation dramatically reduces false positives. Staff time is only incurred when absolutely necessary.
- ✓ **Fast deployment**  
Cloud-based and with fast and easy deployment means there is no IT burden and no ongoing need for technical administration.
- ✓ **Peace of mind for schools and parents alike**  
Schools can concentrate on supporting and educating students, with the peace of mind that should an incident arise online, they will be alerted within minutes.
- ✓ **Evidence minimises need for additional information**  
Risk assesses the whole screen not just the URL which means alerts are more accurate and are accompanied by evidence to support pre-intervention decision-making.

*harnessing the power  
of connection*



## Works smarter online and offline

Works offline, capturing risk events even when the device is disconnected from the internet. When the device re-connects, data is transmitted to Linewize Monitor for analysis.



# Monitor's role in our Digital Safety and Wellbeing Framework



## About our Framework

Our Digital Safety and Wellbeing Framework enables school leaders to explore our solutions as they apply to the three most common pillars found in health and safety planning:

1. Prevention
2. Early detection
3. Education.

Schools can use this, supported by our Linewize team, to identify their priorities and plan the steps needed to achieve a more efficient and robust provision of care.

Our Framework is also a useful way for school leaders to keep abreast of the types of solutions available to them in the market.

As well as to better understand the role each of them plays and how they combine to build a digital wellbeing culture across the whole community.

*none of us is as powerful as all of us*

## The role of Linewize Monitor

Linewize Monitor sits in the Early Detection & Intervention part of our Framework.

It allows schools to spot risks not easily detectable through a web filter, not easily spotted through the eyes and ears of teachers in the classroom and and which could therefore go unnoticed, or noticed

too late. Linewize Monitor helps make invisible risks visible and is a vital component in a robust digital safety and wellbeing provision.

# Linewize Monitor Impact

In 2022, Monitor detected:



7,200 children  
facing the highest of risks, including to  
their health or life.



188,000 children  
at potential serious risk, including mental  
health and self-harm.



48,700 children  
at potential risk of violence or bullying.



“In relation to 7 months stress and pain  
from our previous provider which failed  
to deliver what they had stated it would  
do, Monitor knocks it out  
of the park!”

**Operations and Business Manager**  
University Academy Keighley



“I can’t praise Monitor enough! It’s not  
only made my life a lot easier, but it  
really does have the ability to transform  
lives because it gives me time to act.”

**Care, Guidance and Support Manager**  
King Harold Academy



22 million

children are supported and  
protected by our technologies  
every day.



25,100

parents provide better digital  
safety and wellbeing support  
because of our solutions.



3 minutes

a child at potential serious  
risk is found every 3 minutes  
because of our solutions.

# More information

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## Get in touch

To learn more about Monitor including a demo please contact our team. We are waiting to help.

T: 0800 445 206

W: [linewize.co.nz/monitor](https://linewize.co.nz/monitor)

E: [enquiries@linewize.co.nz](mailto:enquiries@linewize.co.nz)

## Qoria

Linewize is part of Qoria, a global technology company, dedicated to keeping children safe and well in their digital lives. We harness the power of connection to close the gaps that children fall through, and to seamlessly support them on all sides - at school, at home and everywhere in between.

Find out more

[www.qoria.com](https://www.qoria.com)

[linewize.co.nz](https://linewize.co.nz)



**Linewize**  
by Qoria