



Qoria Accessibility Conformance Report

Linewize Filter

Based on VPAT® Version 2.5



Qoria Accessibility Conformance Report - WCAG Edition (Based on VPAT® Version 2.5)

Name of Product/Version: Linewize Filter

Report Date: 01/07/2025

Product Description: Linewize Filter is an education focused filter and reporting platform that provides a safe online experience for students and an efficient and productive experience for staff. Cloud-managed and multi-OS, School Manager is easy to administer and easy to navigate. On and off-network filtering, protects students no matter what network they are connected to.

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Notes: Linewize Filter mostly supports WCAG 2.2 AA standards, however there are some exceptions with Classwize config, Community and some Agent and extensions settings, all of which will be updated in the second half of 2025.
The reporting pages have been built using Looker, which is not Accessible, so we will be replacing these reporting tools during the second half of 2025

Evaluation Methods Used: Laptop, Google Chrome, Accessibility for Web Chrome Extension and Contrast Checker

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Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(No)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 - Documentation
- Revised Section 508: Chapter 5 - 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 - 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Web: Supports	Web: Most content has alternative text, however there are exceptions: <ul style="list-style-type: none"> Missing alternative text for all the “Trending Apps” found on the Dashboard page
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Web: Not Applicable	Web: There is no pre-recorded audio or video in Linewize Filter
1.2.2 Captions (Prerecorded) (Level A)	Web: Not Applicable	Web: There is no pre-recorded audio or video in Linewize Filter, therefore no captions.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Web: Not Applicable	Web: There is no pre-recorded audio or video in Linewize Filter
1.3.1 Info and Relationships (Level A)	Web: Supports	Web: Most information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text. However, there are exceptions: <ul style="list-style-type: none"> Community & Classwize settings scheduled to be included later in the 2025 Reporting screens are not accessible as they are built using Looker charts, new reporting tools are scheduled to be added later in 2025
1.3.2 Meaningful Sequence (Level A)	Web: Partially Supports	Web: Linewize Filter does not present linearly for screen reader users. Some pages do meet a meaningful sequence, with some exemptions <ul style="list-style-type: none"> Community & Classwize settings scheduled to be included later in the 2025

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> Reporting screens are not accessible as they are built using Looker charts, new reporting tools are scheduled to be added later in 2025
1.3.3 Sensory Characteristics (Level A)	Web: Partially Supports	<p>Web: Linewize Filter mostly does not rely solely on sensory characteristics. However, there are exceptions:</p> <ul style="list-style-type: none"> There is no accompanying text to explain the function of the “Edit/Pencil” icons). There is no accompanying text to explain the function of the three “Resize Student Tile” icons.
1.3.5 Identify input purpose (Level AA)	Web: Partially Supports	<p>Most pages support this standard, however there are some exemptions:</p> <ul style="list-style-type: none"> Community & Classwise settings scheduled to be included later in the 2025 Reporting screens are not accessible as they are built using Looker charts, new reporting tools are scheduled to be added later in 2025
1.4.1 Use of Color (Level A)	Web: Supports	<p>Web: Linewize Filter mostly does not rely solely on colour. However, there are exceptions:</p> <ul style="list-style-type: none"> Dashboards are built in Looker which is not accessible, the reporting pages will be improved later in 2025 The “Enable” toggle in the “Content Filtering” page
1.4.2 Audio Control (Level A)	Web: Not Applicable	Web: There is no audio that plays for more than three seconds in Linewize Filter.
1.4.3 Contrast (minimum) (Level AA)	Web: Supports	Web: Linewize Filter mostly meets contrast minimum standards. However, there are exceptions:

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> Community & Classwise settings scheduled to be included later in the 2025 Reporting screens are not accessible as they are built using Looker charts, new reporting tools are scheduled to be added later in 2025
1.4.11 Non-text contrasts sufficient (Level AA)	Web: Partially Supports	Web: Linewize Filter mostly meets contrast minimum standards. However, there are exceptions: <ul style="list-style-type: none"> Community & Classwise settings scheduled to be included later in the 2025 Reporting screens are not accessible as they are built using Looker charts, new reporting tools are scheduled to be added later in 2025
2.1.1 Keyboard (Level A)	Web: Partially Supports	Web: Linewize Filter mostly accessible via a keyboard. However, there are exceptions: <ul style="list-style-type: none"> Community & Classwise settings scheduled to be included later in the 2025 Reporting screens are not accessible as they are built using Looker charts, new reporting tools are scheduled to be added later in 2025
2.1.2 No Keyboard Trap (Level A)	Web: Supports	
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Web: Does Not Support	Web: There are no keyboard shortcuts in Linewize Filter.
2.2.1 Timing Adjustable (Level A)	Web: Not Applicable	Web: There are no time limits in Linewize Filter.
2.2.2 Pause, Stop, Hide (Level A)	Web: Partially Supports	Web: There are auto updating content in Linewize Filter.
2.3.1 Three Flashes or Below Threshold (Level A)	Web: Supports	Web: Nothing flashes more than three times in one second.

Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A)	Web: Partially supports	
2.4.2 Page Titled (Level A)	Web: Supports	Web: Every page in Linewize Filter has headings and subheadings.
2.4.3 Focus Order (Level A)	Web: Supports	
2.4.4 Link Purpose (In Context) (Level A)	Web: Supports	
2.4.6 Headings and labels are descriptive (In Context) (Level AA)	Web: Partially Supports	Web: Most of the headings or labels in School Manager are descriptive. However, there are some exceptions: <ul style="list-style-type: none"> • The “Content Modification” heading. • The “Interfaces” heading. • The “High Availability” heading. • The “Cyber Safety” heading.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Web: Does Not Support	Web: Does Not Support
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Web: Does Not Support	Web: Does Not Support
2.5.3 Label in Name (Level A)	Web: Partially Supports	Web: Most descriptive labels are included. However, with some exceptions: <ul style="list-style-type: none"> • There is a green arrow icon on the top bar that does not contain a label or name. • The checkboxes found with the “Google” page do not contain a label or name.
2.5.6 Visible Label text matches Accessibility Name (Level A)	Web: Supports	
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Web: Not applicable	

Criteria	Conformance Level	Remarks and Explanations
3.1.1 Language of Page (Level A)	Web: Supports	Web: Linewize Filter does not programmatically determine the default language.
3.2.1 On Focus (Level A)	Web: Partially Supports	Web: Most links in Linewize Filter will not change the context to a new tab without advanced warning for the user. However, there are some exceptions: <ul style="list-style-type: none"> • The “Knowledge base article” link found in the “Agent Download” page will open a new tab. • The green arrow icon on the top bar will change the page without warning. • The “Enabled” checkbox in the “Walled Garden” page will add more context when checked.
3.2.2 On Input (Level A)	Web: Supports	Web: There are no submit buttons to initiate a change of context. All action buttons or calendars allow the user to control when an action is performed.
3.2.6 Consistent Help (Level A 2.2 only)	Web: Supports	Web: Linewize Filter does have consistent help mechanisms if zoom or orientation is changed by the user.
3.3.1 Error Identification (Level A)	Web: Does Not Support	Web: Most features in Linewize Filter do not have validation. However, there some exceptions: <ul style="list-style-type: none"> • The “Time” field in the “School Calendar” page will not allow the user to save unless it is written in 24-hour format (HH:MM). • The “Create Policy” window will not let the user save unless they have selected a Name or Type from the dropdown.

Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A)	Web: Partially Supports	<p>Web: Most of the content in Linewize Filter does not have a label or instruction when content requires input. However, there are some exceptions:</p> <ul style="list-style-type: none"> • The “Red Flags” tooltip • The “Top Blocked” tooltip • The “Trending” tooltip • The “Top 6 Apps” tooltip • The “Transfer” tooltip
3.3.7 Redundant Entry (Level A 2.2 only)	Web: Partially Supports	<p>Web: Previously entered information is no longer valid. However, there are some exceptions:</p> <ul style="list-style-type: none"> • “Users” can only be selected from a dropdown after it is created. • “Groups” can only be selected from a dropdown after it is created. • “Object Pools” can only be selected from a dropdown after it is created.
4.1.1 Parsing (Level A)	Supports	<p>For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.</p>
4.1.2 Name, Role, Value (Level A)	Web: Partially Supports	<p>Web: most forms are programmatically compliant, However, there are exceptions:</p> <ul style="list-style-type: none"> • Community & Classwise settings scheduled to be included later in the 2025 • Reporting screens are not accessible as they are built using Looker charts, new reporting tools are scheduled to be added later in 2025

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Web: Not Applicable	Web: There is no live audio in Linewize Filter, therefore no captions required.
1.2.5 Audio Description (Prerecorded) (Level AA)	Web: Not Applicable	Web: There is no prerecorded video, so no audio descriptions required.
1.3.4 Orientation (Level AA 2.1 and 2.2)	Web: Partially Supports	Web: The orientation is responsive depending on the webpage window size.
1.3.4 Orientation (Level AA 2.1 and 2.2)	Web: Partially Supports	Web: The orientation is responsive depending on the webpage window size.
1.4.3 Contrast (Minimum) (Level AA)	Web: Partially Supports	Web: Most text to background contrast ratio is above 4.5:1. However, there are some exceptions: <ul style="list-style-type: none"> • The “Saved” text on the bottom of each page. • The “Breadcrumb” text at the top of each page. • Some disabled state ‘buttons’ • Some hint text inside input form fields do not meet contrast standards
1.4.4 Resize text (Level AA)	Web: Partially Supports	Web: Text can be resized to at least 200% without loss of content. However, with some exceptions: <ul style="list-style-type: none"> • The “Red Flags” page requires some horizontal scrolling. • The graph text on the “Blocked” page does not resize and clash with other text, making it unreadable.

Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA)	Web: Supports	Web: CSS is used to control the visual representation of text.
1.4.10 Reflow (Level AA 2.1 and 2.2)	Web: Partially Supports	Web: The pages reflow as they are responsive. When the pages reflow, there is minimal horizontal scrolling for the user.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Web: Partially Supports	Web: The icons on the top header fail the contrast ratio. Other icons pass.
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Web: Does Not Support	Web: Most line height is 1.5 times the font size. However, there are some exceptions: <ul style="list-style-type: none"> • The line height is less than 1.5 times the font size in the “Block Page” section. • The line height is less than 1.5 times the font size in the “Agent Downloads” section.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Web: Partially Supports	Web: The “Share Student Usage and Insights” checkbox is hoverable, but if you hover over the other content, it will disappear. Other hoverable tooltips in the “Dashboard” page will not disappear.
2.4.5 Multiple Ways (Level AA)	Web: Does Not Support	Web: There are no table of contents, links to related pages, site map or search function in Linewize Filter.
2.4.6 Headings and Labels (Level AA)	Web: Partially Supports	Web: Most of the headings or labels in Linewize Filter are descriptive. However, there are some exceptions: <ul style="list-style-type: none"> • The “Content Modification” heading.

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> • The “Interfaces” heading. • The “High Availability” heading. • The “Cyber Safety” heading.
2.4.7 Focus Visible (Level AA)	Web: Partially Supports	<p>Web: There is a visible border on highlighted items. However, there are some exceptions:</p> <ul style="list-style-type: none"> • The “Exit” icon on a pop-up window does not highlight. • Once a user highlights a dropdown with a pop-up window, the user cannot go to any other options below it.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Web: Partially Supports	Web: The focus is obscured once the user selects a dropdown within a pop-up window. All other areas, the focus is not obscured.
2.5.7 Dragging Movements (Level AA 2.2 only)	Web: Supports	Web: Reordering the “Filtering Policies” is designed to be a click and drag feature. However, the user can use the keyboard to reorder.
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Web: Partially Supports	Web: The “Edit” and “Delete” buttons target size is less than the minimum 24 x 24 CSS pixels, meaning that the buttons are very close together.
3.1.2 Language of Parts (Level AA)	Web: Does Not Support	Web: Linewize Filter doesn’t have multiple language support.
3.2.3 Consistent Navigation (Level AA)	Web: Partially Supports	Web: The top header in Linewize Filter is consistently located throughout each modal or page.
3.2.4 Consistent Identification (Level AA)	Web: Supports	Web: All buttons, icons, checkboxes, and dropdowns are consistent in Linewize Filter.
3.3.3 Error Suggestion (Level AA)	Web: Partially Supports	Web: Most features in Linewize Filter do not have validation. However, there some exceptions:

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> The “Time” field in the “School Calendar” page will not allow the user to save unless it is written in 24-hour format (HH:MM). The “Create Policy” window will not let the user save unless they have selected a Name or Type from the dropdown.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Web: Not Applicable	Web: There is no legal or financial data used in Linewize Filter.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Web: Not Applicable	Web: There are no cognitive function tests in Linewize Filter.
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Web: Does Not Support	Web: There are no status messages in Linewize Filter.

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